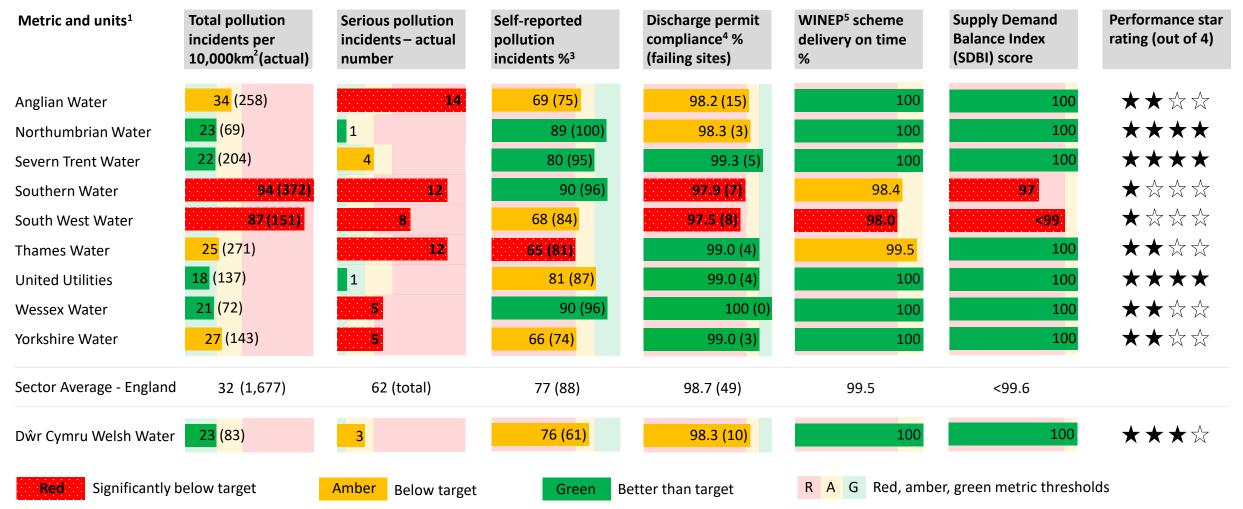
## Water and sewerage companies Environmental Performance Assessment 2021



For a version of this document in a more accessible format, and for individual water and sewerage company data reports, please visit: www.gov.uk/government/publications/water-and-sewerage-companies-in-england-environmental-performance-report-2021



Note: These results are drawn, in part, from information submitted by the companies and may change as a result of subsequent audits and checking

<sup>&</sup>lt;sup>1</sup>Refer to the EPA metric guide for more detailed information (www.gov.uk/government/publications/water-and-sewerage-companies-in-england-environmental-performance-report-2021)

<sup>&</sup>lt;sup>2</sup> of sewer length <sup>3</sup> The figure in brackets is the combined self-reporting percentage for just sewage treatment works and pumping stations - this must be 90% or more for a green rating

<sup>&</sup>lt;sup>4</sup> with numeric water quality limits for treated wastewater at sewage treatment works and water treatment works

### Water and sewerage companies in England – sector facts 2021



#### Pollution incident performance



serious water quality incidents 61 from sewerage assets and 1 from a water supply asset



**total water quality incidents**1,677 from sewerage assets and
206 from water supply assets



incidents were self-reported 88% from just sewage treatment works and pumping stations combined

#### Compliance with licences and permits



discharge permit compliance out of 3,823 (STW and WTW), 49 sites failed numeric limits for treated wastewater



**abstraction & impoundment compliance** out of 1,234 licences, 16 were recorded as failing to meet licence conditions



incidents from permitted waste operations (affecting land or air) and 2 operations were assessed as compliance band E or D (poor)

#### Sludge disposal and use



tonnes (dry solid) sludge dispatched 94.4% used in agriculture, 150,376 hectares land used for spreading

#### Progress with environmental improvement schemes



completion of planned schemes on time 2,173 environmental improvement schemes met their requirements within planned deadlines



storm overflows with spill data out of a total of 14,346 listed in the annual return dataset

#### Water resources planning (for the financial year ending March 2021)



litres Per Capita Consumption (PCC) average household water use per person per day, higher than planned by all companies



properties with household meters
1 company met their metering target in their
water resource management plan



megalitres per day total leakage 4 companies reduced leakage to below forecast levels

#### Flood and coastal erosion risk management



sewer flooding investment including £65.2m to reduce the risk of sewer flooding to properties

#### **Enforcement and sanctions**



Enforcement Undertaking offers accepted from 5 companies totalling £1,703,272 and ranging from £50,000 to £368,752

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**Successful prosecutions** against 5 water companies, resulting in total fines of £102,490,000